## AGREEMENT BETWEEN IOWA WORKFORCE PARTNERS EMPLOYMENT NETWORK AND IOWA DEPARTMENT FOR THE BLIND AND IOWA VOCATIONAL REHABILITATION SERVICES REGARDING REFERRAL & PAYMENT

Iowa Workforce Partners EN, the Iowa Department for the Blind (IDB) and the Iowa Vocational Rehabilitation Services (IVRS) enter into this agreement regarding coordination of services to ticket-eligible individuals. This agreement covers referral procedures and scenarios regarding ticket assignment to the Workforce Partners EN or VR agencies and payments for successful employment.

#### (a) Procedures for determining job-seekers ticket status.

All One-Stop EN partner agencies that process an intake will ask the individual if he/she is a SSI (Title XVI) recipient or a SSDI (Title II) beneficiary. If the individual is receiving Social Security benefits, staff will provide information about the Ticket to Work program. The individual will also be informed of all appropriate workforce services, including vocational rehabilitation services provided by IDB/IVRS. The individual will be told that assigning his/her ticket is strictly voluntary.

Refer to section (b) below for agreed upon procedures once a determination has been made about the status of the individual's ticket and interest in employment services.

## (b) Scenarios Regarding Referrals and Ticket Assignment/In-use Status

### Individual's Ticket Is Not Assigned or In Use

After consultation with the individual:

- Determine whether the individual has a case open with IVRS or IDB. The Workforce Partners EN partner agencies agree to defer ticket use or assignment to IDB or IVRS for individuals who currently have an open a case with IDB or IVRS.

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- Discuss VR services with the individual. The Workforce Partners EN partner agencies will provide individuals receiving SSI or SSDI who have a visual impairment or are blind with information about VR services from IDB and individuals who have a physical or mental impairment but no visual impairment with information about VR services from IVRS.
  - If individual is interested in VR services, the partner agency will provide IDB/IVRS staff with the interested individual's contact and demographic information. Individuals who are determined eligible for IDB/IVRS services and who open a case will be asked if they want their ticket taken by IDB or IVRS. The Workforce Partners EN partner agencies agree to defer ticket use or assignment to IDB or IVRS for those individuals who open a case with IDB or IVRS.
    - If the individual does not express an interest in VR services or is determined by IDB/IVRS to not require VR services, the Workforce Partners EN partner agencies will have the option

to accept the individual's ticket for assignment.

## VR Case Opened After Ticket Assigned to Workforce Partners EN

If an individual opens a VR case with IDB or IVRS after his/her ticket has been assigned to an EN partner agency, the EN partner agencies agree to direct the individual to unassign his/her ticket. The individual must submit signed letter to Maximus requesting unassignment. IDB or IVRS will take the ticket for Assignment or In Use while the case is open.

- If ticket is assigned by IDB or IVRS for EN payment, Social Security will determine how milestone payments should be divided among both EN providers (Workforce Partners and IDB or IVRS) upon successful employment.
- If the ticket is put In Use by IDB or IVRS, phase II and phase III milestone payments will be available to the Workforce Partners EN as eligible under TTW rules.

# Ticket Assigned or In Use With IDB or IVRS

At case closure, IDB or IVRS will refer clients who could benefit from additional services to appropriate ENs, including the Workforce Partners EN. IDB or IVRS will provide EN partner staff with the individual's contact and demographic information.

# Individual Has a Closed Case with VR

If the individual indicates he/she previously worked with IDB or IVRS, consult with IDB or IVRS staff determine the status of any previous or on-going ticket payments or cost reimbursement payment for that individual. If IDB or IVRS are awaiting payments, the EN will hold ticket assignment until this task is completed. If no payments are waiting, the EN will proceed ahead with a decision to assign ticket.

### (cl Procedures for resolving disputes under the agreement

If the individual is currently working with IDB or IVRS and assigns his / her ticket to the EN, the EN agrees to work with IDB or IVRS staff to reach agreement with the individual on a suitable vocational goal. Neither IDB nor IVRS is required to agree to a previously developed IWP if IDB/IVRS staff does not believe it is appropriate. In cases where the IWP is not considered acceptable to IDB/IVRS, the three parties (EN, Client, and IDB/IVRS) will negotiate an agreement. Should the parties involved not be able to resolve the vocational goal, the regular hearing and appeal process used by IDB/IVRS will be used.

#### (d) Termination of the agreement

This agreement may be terminated by any signatory with thirty (30) days notification provided to the partners. The notification must be provided in writing and submitted to all signatory partners. Any ticket assignment completed while this agreement is in force will follow the terms and conditions of the agreement even if the payments occur after the termination of the agreement.

#### (e) Duration of agreement

This agreement will require review and renewal three years after the date of signature ending on the last date of the fiscal year. The agreement may be renewed with revisions or remain as is after the duration should signatories agree to continuation.

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Signatory Iowa Vocational Rehabilitation Services

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Signatory - Iowa Department for the Blind

Elisabeth Buck

Signatory - Iowa Workforce Development EN

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