



SERVICE INTEGRATION WITH THE INTEGRATION CONTINUUM:



WAYS TO RATE YOUR AGENCY

In your implementation of WIOA, have you had thoughts or questions about how to integrate or align your services with your Core and Required Partner agencies? The Integration Continuum can help.

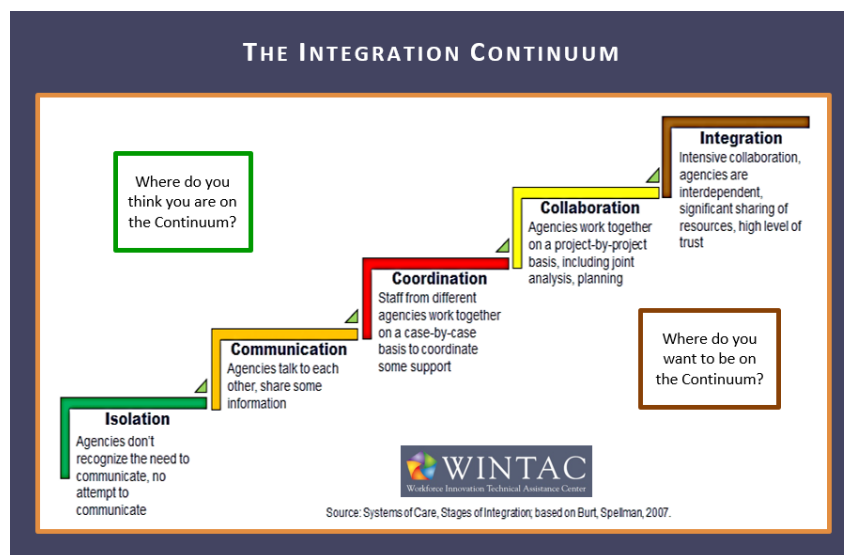
The Workforce Innovation Technical Assistance Center (WINTAC) has developed the **Integration Continuum**, a tool to help you identify your current level of WIOA service integration -- **Isolation, Communication, Coordination, Collaboration, or Integration.**



Agency Self-Evaluation: The Online Self-Assessment

There are three ways to use the Continuum, and agency self-evaluation is the first.

To find out where you stand along this continuum with your WIOA partner programs, we invite you to take the self-assessment by going to <http://bit.ly/wintac-tool-1-integration>.



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Prior to using the tool, there are definitions to review and a survey/quiz to complete. For valid results, it is important to be able to pass the quiz **before** completing the self-assessment. You may invite your WIOA partners to take the self-assessment as well to better support your discussion on this topic.

Following completion of the assessment, you will receive a report of the results.



Facilitated Collaborative Self-Assessment with the Integration Continuum

You may prefer a guided tour of the Assessment if you and your WIOA partners would like to use it together to help identify your current level of WIOA service integration -- **Isolation, Communication, Coordination, Collaboration or Integration**. WINTAC can facilitate this process for your team to determine the level of service delivery alignment you seek to achieve. This process will involve a day-long work session with representatives from your agency and your WIOA partner agencies that includes the following:

- a) **Provide an overview** of State experience in WIOA Implementation and the Self-Assessment Tool;
- b) **Establish current level of integration** in the areas of outreach/intake, career services, case management, assessment, career pathways and business engagement.
- c) **Identify priority areas** of focus and collaboration goals; and
- d) **Establish an initial plan** to address priority areas.

To arrange a facilitated Self-Assessment with your WIOA partners, please contact Lou Adams at lou.adams@wintac.org.



Completing the Assessment with Your Partners Using the Facilitator's Guide

If you prefer to do the guiding, the Integration Continuum Self-Assessment Facilitator's Guide will help you ...

- a) **Assess the current level of engagement** and connectivity between Core, Required and other American Job Center (AJC) partners;
- b) **Facilitate a discussion** with staff and partners regarding the outcome of the assessment results;
- c) **Identify any local considerations and possible opportunities** to strengthen or develop improved partnerships; and
- d) **Assist teams with short- and long-term planning**, establishing ongoing evaluation for informing, shaping and measuring efforts/outcomes.

Download the Integration Continuum Facilitator's Guide on the WINTAC website: http://wintac-s3.s3-us-west-2.amazonaws.com/topic-areas/ta_IntegrationVR/TheIntegrationContinuumFacilitatorsGuide-3.pdf.